

THE STEEL SUPPLY COMPANY

Quality System

The Steel Supply Company is committed to providing quality products and services. This commitment runs through every part of the order process and is updated at least annually during an in-house Quality Planning session. At publication, The Steel Supply Company is certified to ISO 9001:2015 using ABS Quality Evaluations as a registrar.

The basics of our Quality Systems include, but are not limited to, the following:

- Quality Policy
- Quality Objectives
- Sales
- Purchasing
- Production
- Gauge Calibration
- Customer Satisfaction
- Customer Complaints
- Customer Returns
- Key Performance Indicators

Process Maps, many with videos and still photographs, are used extensively throughout all operations.

The Steel Supply Company also maintains U. S. Department of State registration pursuant to ITAR Part 122.